



National Alliance on Mental Illness

Coastal Virginia
Community
Presentation

Thursday, January 20th

7:00 p.m. - 8:00 p.m.

online via Zoom

FREE & Open to the public, registration Requested

MARCUS ALERT AND 988 IMPLEMENTATION

Shelby A. Giles, Behavioral Health Clinical Services Administrator for Virginia Beach Human Services Department, joins us to talk about the Marcus Alert initiative and the implementation of the 988 regional call center in our region.

On December 1, 2021, the Marcus Alert initiative officially began for Region V. This initiative is a collaboration between the City of Virginia Beach Department of Human Services, Emergency Communications and Citizens Services, the Virginia Beach Police Department and Community Stakeholders. The purpose of this new initiative is to enhance our crisis continuum of services, increase mobile crisis response services, promote early intervention and prevention techniques to deescalate crisis situations, support warm handoff activities and to transfer crisis services through the Regional Call Center. Citizens may call 988 (by cell) or 757-656-7755 (by landline) to access the Regional Call Center 24/7. Eventually, calls from landlines will be able to access the 988 number.

<https://www.eventbrite.com/e/238383420227>

contact@namicoastalvirginia.org • (757) 499-2041